
Final Exam

1. A department operations center must be a physical location where assigned members of staff meet to coordinate an emergency response.
 - a. True
 - b. False

2. The purpose of a DOC is to provide a central point to manage information, make decisions, and coordinate and allocate resources.
 - a. True
 - b. False

3. A health department's DOC may be activated any time an emergency requires public health resources, such as when a local or state emergency has been declared, local resources are exhausted, an emergency extends for a long period of time, or major policy decisions are needed.
 - a. True
 - b. False

4. The medical director is the only person who is authorized to activate a health department's DOC.
 - a. True
 - b. False

5. Which member of the management staff is responsible for issuing a press release urging citizens who ate a particular restaurant to report symptoms of food-borne illness to the health department?
 - a. DOC manager
 - b. liaison officer
 - c. public information officer
 - d. safety officer

6. Which member of the management staff sets guidelines about personal protective equipment for health personnel who will conduct field testing for an infectious disease outbreak?
 - a. DOC manager
 - b. liaison officer
 - c. public information officer
 - d. safety officer

7. Which member of the management staff is responsible for contacting the local water and sewer authority regarding possible water contamination at one of the city treatment plants?
 - a. DOC manager
 - b. liaison officer
 - c. public information officer
 - d. safety officer

8. During an outbreak of infectious disease, which ICS section is responsible for conducting case investigations or mass prophylaxis activities?
 - a. planning section
 - b. operations section
 - c. logistics section
 - d. finance/administration section

9. During an outbreak of infectious disease, which ICS section is responsible for creating a situation status report?
 - a. planning section
 - b. operations section
 - c. logistics section
 - d. finance section

10. During an outbreak of infectious disease, which ICS section would most likely be responsible for allocating funds for purchasing vaccine?
 - a. planning section
 - b. operations section
 - c. logistics section
 - d. finance/administration section

11. During an outbreak of infectious disease, which ICS section is responsible for acquiring physical space for mass prophylaxis clinics?
 - a. planning section
 - b. operations section
 - c. logistics section
 - d. finance/administration section

12. Why are job action sheets important?
 - a. Most health department staff typically fill ICS roles only once or twice a year.
 - b. They succinctly describe ICS positions and responsibilities.
 - c. They concisely describe the steps emergency response personnel must take to go through the demobilization process.
 - d. a and b
 - e. a and c
 - f. All of the above

13. The DOC coordinates its work with the lead agency's field activities through the:
 - a. safety officer
 - b. situation unit leader
 - c. health department field representative
 - d. technical specialist

14. Why is it important to consider the components of a DOC's work environment?
 - a. they play a role in ensuring the comfort and safety of staff and in decreasing or increasing levels of stress
 - b. the county planning department will issue a citation to the health department if a DOC staff member complains about harsh lighting conditions
 - c. the final debriefing will be followed by a party to celebrate the successful management of the emergency response
 - d. several department heads with widely varying aesthetic tastes will be assuming authority for managing the emergency response at different times

15. Why is careful attention to the location of ICS sections and table layout in the DOC important?
 - a. promotes communication
 - b. allows staff to walk safely from one workstation to another
 - c. ensures that everyone checks in according to DOC procedures
 - d. a and b
 - e. a and c
 - f. b and c
 - g. all of the above

16. Among other items, the DOC box should contain:
 - a. evaluation checklists so staff can critique the performance of other members assigned to their ICS section
 - b. lists of county, state, and federal regulations and guidelines pertaining to all-hazards mitigation, preparedness, response, and recovery, including the Universal Task List and the Targeted Capabilities List
 - c. a binder with a list of everything needed to set up the DOC, directions on where to find those things, and instructions on how to set up the DOC
 - d. an assortment of card games, board games, and other diversions to help DOC staff relax during “down” times

17. The best reason for using low-tech visual aids—such as bulletin boards, wall charts, and ICS organizational charts—is that:
 - a. they offer staff an opportunity to get up and moving, which can help reduce stress
 - b. they are easy to use, easy to see, and make essential information available to everyone in the room, even if the power goes out
 - c. they are easier on the eyes and less intimidating than LED displays, so produce a calming effect in a high-pressure situation
 - d. most people prefer visual aids they can touch to electronic and digital displays

18. Since the DOC may not have bottled water and snacks, what should staff do to be prepared for activation?
 - a. take the opportunity to lose excess weight
 - b. have a list on their cell phones of restaurants that deliver “take out”
 - c. snack throughout the day and drink caffeinated beverages during their regular workdays
 - d. have a “go bag” at their desks

19. Which items should staff not wear when they report to the DOC for duty?
 - a. dangly jewelry
 - b. open-toed shoes
 - c. comfortable clothing in layers
 - d. clothing with logos and political slogans
 - e. a, b, and c
 - f. a, b, and d
 - g. all of the above

20. The purpose of the Planning “P” is to help guide an orderly planning process.
 - a. True
 - b. False

21. What is one of the first things a health department needs to do after receiving notification of an incident?
 - a. develop the action plan
 - b. conduct the planning meeting
 - c. assess the incident situation
 - d. assign resources, both personnel and supplies, that will be needed for incident response

22. What is an action plan?
 - a. an order form for obtaining the many ICS forms used for incident planning
 - b. a blueprint for conducting a well-organized, efficient emergency response
 - c. a resource guide for handling complaints about discrimination in the workplace
 - d. a step-by-step approach for an ensuring an action-oriented planning meeting

23. Which of the following questions is not answered by an action plan?
 - a. What do we need to do?
 - b. How will the health department be reimbursed for expenses associated with the emergency response?
 - c. How will we communicate with each other?
 - d. How do we ensure the safety and well-being of personnel?

24. Who is responsible for answering the question of *what* must be done; that is, setting the objectives?
- planning section chief
 - DOC manager
 - operations section chief
 - logistics section chief
25. Which section chiefs are responsible for developing assignment lists that answer the question of *who* will carry out the objectives?
- planning section chief and operations section chief
 - DOC manager and safety officer
 - operations section chief and logistics chief
 - logistics section chief and finance/administration section chief
26. Who is responsible for procuring resources and supplies, such as communications equipment, answering the question of *how* information will be conveyed?
- planning section chief
 - DOC manager
 - operations section chief
 - logistics section chief
27. Who is responsible for answering the question of *how* to ensure the safety and well-being of personnel?
- planning section chief
 - DOC manager
 - operations section chief
 - safety officer
28. Which of the following answers best describes an operational period briefing?
- a meeting to discuss the most effective field surgery techniques
 - an orientation meeting at the beginning of each new shift
 - a meeting to discuss how long each shift should be
 - a meeting to apprise local and state politicians about the incident's status

29. What is the purpose of the operational period briefing?
- a. discuss field tactics
 - b. apprise the operations section chief about changes to ICS 215A
 - c. present and discuss the action plan
 - d. apprise local and state politicians about the incident's status
30. In an emergency that involves multiple agencies, the medical and health branch of the county emergency operations center (EOC) would ensure timely information flow between the EOC and the DOC.
- a. True
 - b. False